

Premises & Expenditure Department Head Office-Annexe Salem		No.27/1, Thirunagar, Hasthampatti, Salem - 636 007 Mail: security@tngb.co.in Ph: 0427 2522 215
Ref: PED/SS/ 151 /2025-26	TAMIL NADU GRAMA BANK Your Bank Our Pride	Date: 12.09.2025

Sub: Inviting quotation for 1) AMC and 2) Installation/Replacement of spares /components of Burglar Alarm System, CCTV System & Fire Alarm System already installed / to be installed in our Branches/Offices/ATMs for the period from 01.10.2025 to 30.09.2027

Technical Bid

1. Sealed tenders are invited on letter head from the qualified and eligible bidders for AMC and installation/replacement of Burglar Alarm, CCTV & Fire Alarm Systems already installed/to be installed in our existing/proposed new Branches/Offices/ATMs. Tamil Nadu Grama Bank has a network of 676 Branches, 14 Offices and 14 ATMs at present spread across Tamil Nadu expecting opening of additional Branches, Offices and ATMs. Vendors having experience with similar work and who fulfill the following eligibility criteria need to apply in a sealed envelope addressed to **"The General Manager, Tamil Nadu Grama Bank, No.6, Yercaud Main Road, Hasthampatti, Salem 636007"** with the words superscribing **"Quotation for Burglar Alarm, CCTV & Fire Alarm Systems – Installation, AMC & Replacement"**. All the pages of the tender documents should be signed by the Authorized signatory with seal.

The description of individual spares/components of Burglar Alarm, CCTV & Fire Alarm System is appended below for rate quotes item wise/brand wise/system wise individually.

S.No	Burglar Alarm System	CCTV system	Fire Alarm system
1	2 zone Control Unit	8 channel DVR with two Sata	2 Zone panel
2	Control unit with inbuilt Auto dialer	2 TB hard disk	Hooter / Speaker
3	PIR Detector	3 TB hard disk	Smoke Detector
4	Hooter/Sounder	4 TB hard disk	Heat Detector
5	Magnetic switch	LED monitor 18.5"	Manual call point
6	Panic Switch	IR Dome camera – 1MP/2MP	Wiring 1.5 sq.mm
7	Vibration Sensor	IR Bullet camera – 1MP/2MP	Response Indicator
8	Key set	Camera PVC Box	Auto dialer
9	12V Battery	Spike - 4 port (Socket)	Battery 12V
10	Transformer	12V 5amps power supply adaptor	Warranty period
11	Landline Auto Dialer	RG6 Cable/mtr	--
12	GSM Auto Dialer	Power Cable/mtr	--
13	Wiring charges/mtr	Round PVC pipe/mtr	--
14	Round PVC pipe/mtr	PVC square rectangular pipe/mtr	--
15	PVC square rectangular Pipe/mtr	VGA Cable (5mtr/10mtr)	
16	Warranty period	HDMI cable (5mtr/10mtr)	--
17	--	DVR Rack 2U/4U/6U(Wall mount)	--
18	--	Wireless Mouse	--
		Warranty period	--
19	Any additional spares, if any may be included		

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2. Upgradation of DVR based CCTV system to NVR based CCTV System:

We propose to **upgrade the existing DVR based CCTV system to NVR based CCTV system**. The technical specification of the NVR based CCTV system is given below.

System Parameter	Technical Specifications	Compliance Status (Yes/No)
Main Processor	Quad-core embedded processor	
Operating System	Embedded LINUX	
Display		
Interface	2 HDMI (1 HDMI up to 3840x2160, Different Source), 1 VGA	
Resolution	3840x2160, 1920x1080, 1280x1024, 1280x720, 1024x768	
Multi-screen	1 st screen: 8/16 CH: 1/4/8/9/16 2 nd screen: 1/4/8/9/16	
OSD	Camera title, Time, Video loss, Camera lock, Motion detection, Recording	
Video Detection and Alarm		
Trigger Events	Recording, PTZ, Tour, Alarm Out, Video Push, Email, FTP, Snapshot, Buzzer and Screen Tips	
Video Detection	Motion Detection, MD Zones: 396 (22 x 18), Video Loss and Tampering, Scene Change Detection	
Alarm input	16 Channel (Low Level Effective)	
Alarm Output	4 Channel (NO/NC Programmable)	
Playback and Backup		
Sync Playback	1/4/9/16	
Search Mode	Time /Date, Alarm, MD and Exact Search (accurate to second)	
Playback Function	Play, Pause, Stop, Rewind, Fast play, Slow Play, Next File, Previous File, Next Camera, Previous Camera, Full Screen, Repeat, Shuffle, Backup Selection, Digital Zoom	
Backup Mode	USB Device/Network/Internal SATA burner / eSATA Device	
Storage		
Internal HDD	2 / 4 SATA Ports, with minimum 6 TB capacity for each HDD	
eSATA	1 e SATA port	
RAID	RAID 0, RAID 1, RAID 5	
Auxiliary Interface		
USB	Minimum 2 ports (Minimum 2 USB 3.0)	
RS232	1 Port, for PC Communication	
RS485	1 Port, for PTZ Control, keyboard	
Audio and Video		
IP Camera Input	8/16 Channel	
Two-way Talk	1 Channel Input, 1 Channel Output	
Recording		
Compression	H.265+ /H.265/H.264/MJPEG/MPEG4	
Resolution	12MP /8MP / 5MP / 4MP /3MP / 1080P / D1 &etc.	
Record Rate	320Mbps Incoming	
Bit Rate	16kbps-20Mbps for per channel	
Record Mode	Manual, Schedule (Regular (Continuous), MD, (Alarm), Stop	

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Page 2 of 25

Record Interval	1-120 min (default: 60 min), Pre-record: 1-30 sec, post-record: 10-300 sec	
Network		
Interface	1 RJ-45 ports (10/100/1000Mbps)	
Network Function	TCP/IP, DHCP, Cloud P2P, DNS, DONS, NTP, SADP, SMTP, NFS, FTP UpnP, HTTPS	
Interoperability	ONVIF, PSIA, CGI Conformant	
Certifications	UL/FCC/CE and BIS approved	

B. 02 MEGAPIXEL IP BASED HD IR DOME CAMERA WITH FIXED LENS

Parameter	Technical Specifications	Compliance Status (Yes/No)
Image Sensor	1 /2.8" 2 Megapixel progressive scan CMOS or better	
Effective Pixels	1920(H)x1080(V)) or better	
Electronic Shutter	Auto/Manual, 1 /3(4)-1 /100000s	
Video Frame Rate	25/30 fps @ 2 Mega Pixel	
Scanning System	Progressive	
Min. Illumination	0.01Lux/F1 .4(Color); 0Lux/F1 .4(1R on)	
S/N Ratio	More than 50dB	
Min. IR Array LEDs Length	More than 50dB	
Day/Night	Auto (ICR) / Color I B/W	
Back Light Compensation & WDR	DWDR	
White Balance	Auto/ Manual	
Focal Length (Lens)	3. 6 mm Fixed lens	
Video Compression	H.265+, H.265, H.264, H.264H, MJPEG	
Resolution Frame Rate	2 M (1920x 1080)/01 (704x 576/704x 480)/CIF (352 x288/352x 240) Mainstream: {2 M/1080P (1 - 25/30fps)} 6: Sub stream: 01 /CIF (1 - 25/30fps)	
Bit Rate	H.265/H.264H: 40K - 8192Kbps; MJPEG: 40K-16384Kbps	
Network Ethernet	RJ-45 (10/100Base-T)	
Protocol	TCP/IP, UDP, ICMP, HTTP, HTTPS, FTP, DHCP, DNS, DONS, RTP, RTSP, RTCP, NTP, UpnP, SMTP, IGMP, 802.1x, QoS, Ipv6	
Compatibility	ONVIF, PSIA, CGI	
Power Supply	DC12V, PoE (802.3af)	
Working Environment	-30° C-+60° C I Less than 95%RH (no condensation)	
Ingress Protection	IP66 or above	
Certification	UL/FCC/CE and BIS approved	

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02 MEGAPIXEL IP BASED HD IR VERIFOCAI LENS BULLET CAMERA

Parameter	Technical Specifications	Compliance Status (Yes/No)
Image Sensor	1/2.8" progressive scan CMOS	
Min. Illumination	Color: 0.01@F1.4, 0 Lux with IR	
Shutter Speed	Auto/Manual, 1/3(4)-1/100000s	
Lens	2.8 mm to 12 mm motorize @F1.4,	
Day/Night	IR cut filter with auto switch	
DNR (Digital Noise Reduction)	30 DNR	
WDR (Wide Dynamic Range)	120 dB True WDR	
Compression Standard		
Video Compression	Mainstream: H.265, H.265+	
Video Bit Rate	32 Kbps to 8 Mbps	
Dual Stream	Support	
Image		
Max. Resolution	1920 X 1080	
Mainstream Max.	50Hz: 25fps @ (1920 x 1080, 1280 x 960, 1280 x 720)	
Sub-stream	50Hz: 25fps @ (704 x 576, 640 x 480, 352 x 288, 320x 240)	
Image Settings	Brightness, saturation, contrast, sharpness are adjustable via web browser or client software.	
Image Settings	Support auto, scheduled	
Others	Mirror, BLC (area configurable), region of interest (support 1 fixed region)	
Detections	Motion detection	
Alarms	Video tampering, network disconnected, IP address conflicted, HDD full, HOD error.	
Protocols Standard	TCP/IP, ICMP, HTTP, HTTPS, FTP, DHCP, DNS, DNS, RTP, RTSP, RTCP, NTP, UpnP, SMTP, IGMP, 802.1X, QoS, Ipv6, ONVIF (PROFILE S, PROFILE G), PSIA, CGI, ISAPI	
General Function	One-key reset, anti-flicker, password protection, privacy mask, watermark, IP address filter	
Interface		
Communication Interface	1 RJ45 10M/100M self-adaptive Ethernet port	
Reset	Support	
General		
Operating Conditions	-30 ° C to 60° C, humidity: 95% or less (non- condensing)	
Power Supply	DC12V ± 25%, PoE (802.3af)	
Ingress Protection	IP 67	
IR array Range	Up to 30 Mtrs	
Certification	UL/FCC/CE and BIS approved	

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C. POE + SWITCH 08 CHANNEL SPECIFICATION

Interface	8 x 10/100 Mbps PoE ports, UPLINK PORT 2 x 10/100/1000	
Port Standards 8: Functions	Ports 1 to 8 compliant with 802.3at	

D. POE + SWITCH 16 CHANNEL SPECIFICATION

Interface	16 x 10/100 Mbps PoE ports, UPLINK PORT 2 x 10/100/1000	
Port Standards 8: Functions	Ports 1 to 4 compliant with 802: 3at • Ports 5 to compliant with 802. 3af	

E. OTHER COMPONENTS OF CCTV

Parameter	Technical Specifications	Compliance Status (Yes/No)
SN. Hard Disk Drive (SATA II or III)	Video Enterprise Series (Rated for 24/7 operation).	
Capacity	2TB, 4TB, 6TB, 8TB	
Monitor		
Screen size	32" diagonal LED	
Resolution (Min)	Minimum 1920 x 1080 Pixels - full HD	
Data Cable CAT-6		
Category	CAT-6E	
Type	Unarmored	
PVC Conduits for cabling should be ISI marked, preferably Rectangular shaped		
6 U Rack - (Wall Mount)	Power Strip: 6 Socket power supply: 1 No. Equipment Mounting Tray: 1 No Mounting screws & studs: 1 pack Transparent front door with Lock and 2 Fans. Provision for cable routing at the bottom of Rack.	
2 U Rack - (Wall Mount)	Power Strip: 6 Socket power supply: 1 No. Mounting screws & studs: 1 pack Transparent front door with Lock and Fans. Provision for cable routing at the bottom of Rack.	

STANDALONE VANDAL RESISTANT CAMERA WITH INBUILT BACKUP CAPACITY

Technical Specifications	Status (Yes/No)
Image Sensor	1/2.8" Progressive Scan CMOS
Minimum Illumination	Color: 0.01 Lux @(F1.2, AGC ON), 0.028 Lux (F2.0, AGC ON); B/W: 0.001 Lux @(F1.2, AGC ON), 0.0028 Lux @(F2.0, AGC ON), 0 Lux with IR
Shutter Speed	1/3 s to 1/100,000 s
Slow Shutter	Yes
Auto-Iris	No
Day and Night	IR Cut Filter
Digital Noise Reduction	3D DNR
Wide Dynamic Range	120 dB
3-Axis Adjustment	Pan: 0° to 355°, tilt: 0° to 70°, rotate: 0° to 355°
IR Range	Up to 40 m
Wavelength	850nm

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Page 5 of 25

Video Compression	Mainstream: H.265/H.264 Sub-stream: H.265/H.264/MJPEG Third stream: H.265/H.264	
Video Bit Rate	32 Kbps to 8 Mbps	
Audio Compression (-S)	G.711/G.722.1/G.726/MP2L2/PCM	
Audio Bit Rate (-S)	64Kbps (G.711)/16Kbps (G.722.1)/16Kbps (G.726)/32- 192Kbps (MP2L2)	
Image		
Maximum Resolution	1920 × 1080	
Image Enhancement	BLC/3D DNR/HLC	
Image Settings	Rotate mode, saturation, brightness, contrast, sharpness adjustable by client software or web browser	
On-board Storage	Built-in micro-SD/micro SDHC/micro SDXC slot, up to 128 GB	
Target Cropping	No	
Day / Night Switch	Day/Night/Auto/Schedule/Triggered by alarm in (-S)	
Network Storage	Support built-in micro-SD/micro SDHC/micro SDXC card (128 GB), local storage and NAS (NFS, SMB/ CIFS), ANR	
Alarm Trigger	Motion detection, video tampering, network disconnected, IP address conflict, illegal login, HDD full, HDD error	
Protocols	TCP/IP, ICMP, HTTP, HTTPS, FTP, DHCP, DNS, DDNS, RTP, RTSP, RTCP, PPPoE, NTP, UPnP™, SMTP, SNMP, IGMP, 802.1X, QoS, IPv6, Bonjour	
General Function	One-key reset, anti-flicker, heartbeat, mirror, password protection, privacy mask, watermark, IP address filter	
Firmware Version	V5.5.3	
On-board Storage	Built-in micro-SD/micro SDHC/micro SDXC slot, up to 64 GB/ 128 GB	
Reset Button	Yes	
Frequency Range	2.4 GHz to 2.4835 GHz	
Channel Bandwidth	20/40MHz	
Wireless Range	50 m	
Env. Noise Filtering	Yes	
Protection Level	IP 67, IK10	
Certificates	UL/FCC/CE and BIS approved	

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Page 6 of 25

Technical Specification Undertaking

We certify that the systems/services offered by us for tender confirms to the specifications stipulated by you with the following deviations.

List of deviations with reasons. (Deviations will be accepted only if the offered specification is higher than requirement)

- 1) _____
- 2) _____
- 3) _____
- 4) _____

Place:

Signature of Authorized Signatory

Date:

Name & Designation & Seal of the Company

(If left blank it will be construed that there is no deviation from the specifications given above)

(Letter to the bank on the Supplier's letterhead)



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3. NVR based CCTV

Sl. No.	CCTV Component (Planned to be installed by Bidder)	Make	Model
1	16 - Ch NVR with Minimum 2 Sata		
2	Surveillance HDD (6 TB)		
3	Surveillance HDD (8 TB)		
4	Surveillance HDD (10 TB)		
5	Surveillance HDD (12 TB)		
6	2 MP IR Dome IP Camera with Night Vision		
7	2 MP IR Bullet IP Camera with Night Vision		
8	2 MP Peripheral Camera with Night Vision		
9	One Standalone Vandal Resistant Camera (2MP) with 64 GB memory card		
10	22" LED Display Monitors along with wall mounting (1920x 1080 pixels full HD)		
11	Unmanaged PoE, 1 100M uplink port, 250m Transmission, 6KV Surge Protection, 58W		
12	Monitor 21"		
13	16-Port 10/100/1000M PoE Switch with 2 uplinks		
14	Cat-6 STP Unarmoured Cable (Mtr) BIS certified		
15	25 MM PVC Conduit		
16	Lockable 4U Rack Wall Mount for housing 16 Channel NVR & POE switch		
17	Lockable 6U Rack Wall Mount for housing 16 Channel NVR & POE switch		
18	Power Distribution Unit		
19	Cordless Mouse		
20	HDMI Cable, 5 Mtr		
21	VGA Cable, 5 Mtr		
22	CAT 6 STP RJ45 Shielded Modular Plug		
23	3 Core 2.5 Sq mm unarmoured Cable (Mtr)		
24	IP Rated PVC Junction Box for CCTV Cameras 4x4 Inches Square Softbox		
25	Cat 6 Patch Chord, 1 Mtr		
26	Face Plate with I/O module in PVC Back Box		
27	RJ 45 to HDMI Converter		
28	RJ 45 to VGA Converter		
29	Round PVC pipe/mtr		
30	PVC square rectangular pipe/mtr		
	Add/ mention any other item(s) if required		
	Warranty Period (in Years)		

Note: L1 rate will be arrived on each line item (component) basis.

Place.

Date.

Signature of Authorized Signatory

Name & Designation & Seal of the Company

Authorized Signature & Stamp of the Bidder



4. **Performance & Product Certification:**

- a) The prospective Bidder should be a registered company/ firm including manufacturers or their authorized dealers, capable of providing Burglar Alarm, CCTV and Fire Alarm Systems for new installation, repair and maintenance (including maintenance of existing Burglar Alarm, CCTV and Fire Alarm Systems) and should have offered similar services for at least 3 years to Banks/Financial Institutions and produce a certificate to that effect.

- b) The bidders should have the following product certification and other criteria: -

Product Certification: The products of the bidder must have certification of quality given by the Electronics Test & Development Centre /Electronics Regional Test Laboratory/ ISO/ BIS standard/etc., and Dealer certificate acceptable to Bank.

- The products should be based on latest technology for the specific requirement.

OEM Certificate: The Bidder should have OEM certificate along with confirmation that they will supply spare parts for the quoted components for a period of 5 years from the date of installation.

- OEM should be ISO 9001 certified.
- Documents of Manufacturing license/ Registration of the OEM factory need to be submitted for verification.
- Product Certification copies to be attached as per the BIS specifications.
- The firm should produce authorization from OEM for the products offered makes in original.
- Serial number & IS certificate of products to be provided by the OEM.
- Audit for Banks, whether actual material is provided or not, needs to be done by OEM as and when required by Bank without any additional cost.
- **Past Record:** The bidder or their entities should not have been blacklisted by any PSU/PSB/Government Organization in past 3 years and undertaking in this regard to be submitted.
- Bidder's bank account should not have been classified as NPA by any Bank. A self- declaration in this regard is to be submitted by bidder as per **Annexure-1**.

5. **Payment Terms:**

- a) No advance payment shall be made by the Bank against purchase order.
- b) Payments shall be made after delivery & installation of new Burglar Alarm/CCTV/Fire Alarm Systems at per site basis. The payment shall be made against delivery challan and invoices and commissioning report duly signed by the Branch Manager.
- c) Bidder must be able to attend all the Branches/Offices/ATMs allotted under AMC in every quarter without fail. Otherwise, payment will be forfeited.
- d) Maintenance, installation & replacement of new spares assigned to bidder will be monitored/supervised by the Regional Office concerned and the bills will be forwarded to the concerned Regional Office on quarterly basis against submission of bills before 10th of succeeding month of previous quarter along with delivery challans, invoices, commissioning report, service report and Regional Office sanction order.
- e) The bidder to be empaneled **should have a bank account with Tamil Nadu Grama Bank** for operational convenience or may open a new bank account upon successful bidding.
- f) All other terms and conditions are spelt out in the Terms and Conditions attached to this tender.

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6. **Terms and conditions:**

- a) **Tamil Nadu Grama Bank's Right to Accept/ Reject any/or all Application:** Tamil Nadu Grama Bank reserves the right to accept/ reject any or all application and to annul the rate contract process and accept/ reject all applications at any time prior to TENDER process or any time after TENDER process, without thereby incurring any liability to the affected bidder or any obligation to inform the affected bidder of the grounds for Tamil Nadu Grama Bank action.
- b) **Tamil Nadu Grama Bank's Right to Split the Service Area Work:** Tamil Nadu Grama Bank reserves the right to split and distribute the work among the participating bidders partly or fully amongst the bidders agreeing at lowest quoted rates. Tamil Nadu Grama Bank reserves the Right to Issue Clarifications, Addendums, and Corrigenda etc.
- c) An undertaking that firm is capable of undertaking installation, repair and maintenance of Burglar Alarm, CCTV and Fire Alarm Systems (including maintenance of existing Burglar Alarm, CCTV and Fire Alarm Systems) work in rural and far away areas where majority of Bank's branches are located is to be submitted by the prospective bidder as per **Annexure - 2**.
- d) Discrepancies or omission, if found by any bidder, in the terms & conditions of the tender document, or if any clarification is sought by the bidder, a written request, to the application inviting authority, for correction / clarification or interpretation can be submitted up to **5.00PM on 15 Sep 2025** at security@tnqb.co.in. The updating of the same will be published in the bank's website. The Bidders are advised to regularly visit the Bank's website.
- e) The bidder should be able to extend their work in Tamil Nadu Grama Bank's Head Offices, 11 Regional Offices, Project Office, 14 ATMs & 676 Branches spread all over Tamil Nadu. Successful bidder **should have their support Office set-up with minimum two technicians within the regional office operational area, within 15 days**. A declaration to this effect should be submitted by the Bidder as per **Annexure -3**.
- f) If any deviations are found in the services comparing to our specifications and requirement, Bank will cancel the order, and the vendor will be blacklisted.
- g) The bidder having near relatives in Tamil Nadu Grama Bank may not be considered for AMC. Near relative shall mean spouse, father (including step father), Mother (including step mother), Son (including step son) and / or his wife, grandson, daughter (including step daughter) and/or her husband, brother (including step brother) and/or his wife, sister and/or her husband, Father-in-law, Mother-in-law, Brother-in-law and / or his wife, Sister-in-law and/or his husband. A declaration to this effect should be submitted by the applicant as per **Annexure -4**.
- h) The bidder should ensure that **defects reported in the Burglar Alarm, CCTV, and Fire Alarm Systems or their components, software, etc., supplied to the Bank are attended to by the bidder's technician within one day, excluding Bank holidays**. The defect will be reported by the office/branch directly to the bidder, which may be in the form of oral, telephone, notice, email, or any other means of communication. **The bidder shall generate a complaint number for tracking the complaint status**. In case the system or any equipment cannot be repaired within the stipulated period, the bidder **should provide a replacement until the system/equipment is returned duly repaired**.

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- i) The bidder shall maintain the data sheet of Burglar Alarm, CCTV & Fire Alarm Systems of each Branch, Office and ATMs with details, such as manufacturing date, date of installation, warranty valid up to, AMC carried out on, AMC due on, etc. A copy of the Branch / Office wise data sheet of Burglar Alarm, CCTV and Fire Alarm Systems (including maintenance of existing Burglar Alarm, CCTV and Fire Alarm Systems) to be provided to the Head Office/Regional Office as well as to the concerned Branch/Office.
- j) The bidder must ensure quarterly AMC visit. There should be **a gap of minimum 45 days between two AMC visits**. During AMC visit all preventive maintenance activities to be carried out and recorded.
- k) The bidder should be capable of giving Annual Maintenance Contract (Comprehensive or Non-Comprehensive) for at least 03 years post completion of warranty. However, awarding of AMC is fully under the discretion of Bank.
- l) The rate quotes should be **inclusive of Transportation, Loading & Unloading charges (To be installed/replaced at respective Branches/Offices/ATMs)**.
- m) Earnest Money Deposit (EMD) **Rs.50,000/-** should be remitted through **NEFT** to our bank account **No. 10158768274**; IFSC: **IDIB0PLB001** ('0' Stands for Zero) **(OR)** Remittance of EMD through **Demand Draft in favour of "Tamil Nadu Grama Bank"** payable at Salem.
- n) EMD details should be submitted along with your quotation as per **Annexure 5** attached herewith. Failing which, the submitted quotation will be summarily rejected. Bidders falling under the exemption category may claim exemption by showing authenticated authority (proof to be submitted).
- o) The EMD amount will be returned to all bidders upon successful completion of the tender process, except for the L1 bidder(s).
- p) If the L1 bidder does not execute the supply/work order or supplied with any deviations in specifications mentioned in the supply/work order, bank will cancel the supply/work order and EMD amount will be forfeited.
- q) **"Bid Security Declaration"** will not be accepted.
- r) Warranty for all products should be **Minimum of 2 years**.
- s) The successful Bidders/ Firms/ Vendors will remain in the list of the Bank for two years from the date of contract or till the completion of next contract period at the Bank's own discretion (whichever is earlier).
 - The Rate Contract will be **valid for (02) two Years**. Initially work will be allotted to one year (1) and will be renewed for one more year. On successful completion of first year, renewal for second year will be subject to the satisfactory performance and review by Department concerned. Revision of rates during the contract period will not be entertained by Bank for whatsoever reasons.
 - Contract will be valid only, if all eligibility criteria mentioned in the Tender Notice are fulfilled during the entire contract period.
 - If the service provided by bidder is found to be poor and unsatisfactory or if at any point of time during the Tender process, if it is found that the information provided by bidder is false, the Bank reserves the right to cancel the contract. Bank's decision in this regard will be final.

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7. General Aspects (AMC)

Site response time: The AMC Vendor should turn up to attend to the problem within the close of next working day's business hours from the time of registering of the complaint, failing which will attract penalty. This would not include bank holidays.

Turn-around time: The AMC Vendor shall repair / replace/ provide solution within a period of three working days from the time of registering of the complaint. This would not include bank holidays. In case the equipment could not be brought into working conditions within the time specified above, the Vendor shall provide a substitute so that the working of the system should continue, failing which may attract penalty.

Preventive Maintenance visit by Vendor: At least one mandatory preventive Maintenance visit shall be arranged by AMC provider once every quarter even if there is no Complaint from the branch. Details of the visit shall be recorded in the "**Vendor Visit Register**".

Procedure for 'On Call Visits', whenever required: -

- The branch will be making telephone calls to register the complaint (on telephone number of the AMC provider or by email or letter).
- While registering the complaint, **a complaint number shall be generated by the service provider with date and time.** The same along with the likely time of deputing the technician should be intimated to the branch as well as concerned Regional Office by reply mail by the Vendor.
- The branch shall make note of the complaint number (With date and time) and the same should be recorded in the '**Security system daily check register**'.
- When the technician from the AMC provider visits the branch / repairs the system, he should record the details of the defects, its rectification as well as present status in the Vendor visit register.
- The technician must ensure that the remarks and present working status are recorded and authenticated by the Officer in charge of the branch.

Service Report: The repairs shall be carried out at the branch itself (on site). In case the equipment is required to be taken to the workshop for repairs, the replacement / standby system shall be provided by the AMC provider. Service report shall be duly completed after the closure of the complaint which shall be signed by the technician and Branch Manager/Officer in charge.

- First copy shall be handed over to the Branch.
- Second copies of all the branches visited during the quarter along with Summary report (i.e. Preventive Maintenance visits, On call visits) shall be submitted to the concerned Regional Office on quarterly basis (e.g., first week of January, April, July & October) by the Vendor without fail.
- **Additional Scope and Coverage of the exclusive:** All services and repairs shall be carried out by the Vendor as part of AMC. No extra cost will be paid, other than rates already finalized. Every time the technician visits, he shall clean, check, service and repair all components for proper functioning.
- **Items under warranty:** The equipment which is already covered under warranty shall not be included in the AMC charges.
- It may be noted that in case of any replacement / new installation of equipment during the period of the AMC, bank shall permit the AMC vendor to undertake the same and payment shall be released as per approved rate chart. However, Bank reserves the right to award such work to any other vendor, after due processing as per procedure in vogue based on the market price and whose quote is lower.

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Page 12 of 25

8. **Other Aspects.**

- On event of finalization of any new item as a part of any Category / Equipment during the currency of the AMC period, the rates of the same will be finalized at Head Office as per procedure in place. Vendor shall ensure installation of the same within **three months in all Branches/ ATMs extra under AMC**. No deviation in this shall be accepted. If any deviation is found after completion of a quarter, penalty clause shall be invoked.
- Bidder shall keep the offer open for a minimum period of 180 days from the date of opening of the Bids within which period the Bidder cannot withdraw their offer including the period being extended further, if so required, by mutual agreement from time to time. Any contravention of the above conditions will make the Vendor liable for forfeiture of their Earnest Money Deposit.
- **Bank reserves the right to go for additional empanelment through advertised mechanism**, if required, due to any reason whatsoever, even after completion of this tender process or during currency of this AMC period.
- The Vendor who is undertaking the AMC and the Vendor who had supplied / installed CCTV system during warranty, shall have the system of HDD cloning or shall get the HDD cloned, without loss of any data, so that on requirement, entire HDD can be duplicated in situ for investigation within a short time span.
- During the currency of AMC period, after the commencement of the tender process, if new Offices/Branches/ATMs are opened in our bank, the Vendors who are selected for AMC for the Concerned Regional Office will continue as AMC Vendor and to extend their support for AMC/installation/etc.

9. **AMC Support**

- After the placement of AMC work order, **the Vendor shall be required to deposit a Performance Guarantee worth 5% of the total AMC Billing value*** (Rounded up to next 5000) **for contract period of 2 years for the concerned Regional Offices**. The date of commencement of AMC shall be effective from the date of acceptance of PG by the Bank.
- The Performance Guarantee shall be in the **form of fixed deposit receipt obtained from any branch of Tamil Nadu Grama Bank** along with the Contract as Performance Security to Head Office, with **lien marked** in the name of "**Tamil Nadu Grama Bank**". No PGs (fixed deposit receipt) submitted without lien, as specified, shall be accepted.
- The Performance Guarantee shall be in the **form of a Fixed Deposit Receipt obtained from any branch of Tamil Nadu Grama Bank**, along with the Contract as Performance Security to the Head Office, with **a lien marked** in the name of "**Tamil Nadu Grama Bank**". Performance Guarantees (Fixed Deposit Receipts) submitted without the specified lien shall not be accepted.
- Once the PGs are submitted along with Contracts, to Head Office by a particular Bidder, the EMD will be returned By-Hand on submission of Authority Letter & Pre-receipt Challan from the Bidder.
- Any delay in completion of the work over the stipulated period will attract penalty of 0.5% of the contract value (site Basis) per week subject to maximum of 10% of the contract value. The Bank reserves its right to recover this amount by any mode, which includes adjusting from any payment to be made by the Bank to the Vendor.
- Bank reserves the right to reject an offer under any of the following circumstances:
 - Incomplete offer and/or all documents not attached.
 - Offer is not in conformity with the terms and conditions stipulated in this document.
 - Specifications stipulated are not met with.
 - If quotations are not submitted in sealed envelope separately.
 - Violates any terms and conditions specified.
 - If found that the information provided in the offer is false.

Authorized Signature & Stamp of the Bidder



10. **New Installation:**

- Whenever, a work of installation of security equipments/ Installation is awarded for a new branch, **retention money shall be deducted @5% of total Billing value*** (Rounded up to next 5000). No interest is allowed on retention money.
- Failure at the part of the firm to deposit the PG within stipulated time will make the firm's contract Null and Void.
- The validity of PG for AMC contract shall be valid up to 6 months from the expiry of the AMC period or 3 months from the expiry of the warranty whichever is later provided he has satisfactorily rectified all the defects in accordance with the conditions of the contract. In the case of extension of the AMC period, the PG shall be renewed as per this clause.
- Retention money held during new installation shall be released after 3 months from the expiry of the warranty period, provided satisfactory rectified all the defects in accordance with the conditions of the contract.
- If the bidder fails to fulfil any of the terms and conditions mentioned in the contract, Bank will **forfeit whole or/and any part of performance security/retention amount** held by the bank from the vendor.
- The Vendor will have to furnish the PG on the format to be prescribed by the Bank at the time of awarding the contract.

* **Without GST**

11. **PENALTY**

a. In case the Vendor is not able to provide required support during AMC. **Penalty clause** shall be applicable as per details given below. The penalty will be levied over and above related recoveries if any.

Nature of Default Observed/Caused/Reported - etc.	Penalty to be imposed
Failure to depute the engineer/ technician to the branch within the close of next working day business hours from the time of registering of the complaint. This would not include bank holidays (T+1)	Rs 100 per day
Failure to repair the system or provide proper replacement within three working days from the time of registering of the complaint, if the repair is of minor nature and can be carried out at branch. This would not include bank holidays (T+3)	Rs 200 per day
Failure to repair the system at site / or failure to provide replacement system in case of major repairs where system needs to be taken to workshop (T+5)	Rs 500 per day
Non-Compliance of terms and conditions mentioned in the Contract (major clause).	Rs 1000 per day

T=Complaint lodgment date

b. If the services (Supply, Installation, AMC/ as the case may be) are not provided after 5 Bank working days, or repeated defaulting of above instances by the Vendor, Head Office may consider feasibility of imposing further penalty, such as,

- **Reduction of Branches / Sites for support with one month notice**
- **Termination of the Contract and forfeiture the Performance Guarantees**
- **Debarment**
- **Blacklisting from AMC / Bank / Letter to IBA**

Authorized Signature & Stamp of the Bidder



c. The Bank reserves, the right to encash /seize the PGs deposited by the Vendors in case any deviation in the terms and conditions specified in the Tender/Contract observed. The Bank shall disclose the reasons in writing to the Vendor pointing out the deviations while forfeiting the Performance Guarantee.

d. In case of any default of the terms and conditions mentioned in the contract is noted at any Branch /Office, the same will be reported to Head office by the Branch through the Regional Office. The penalty will be imposed by the Head Office after screening the reports submitted by the Regional Office.

12. **Termination for default:** The Bank, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Bidder, may terminate this Contract in whole or in part:

- If the Bidder fails to deliver any or all of the services within the period(s) specified in the Purchase Order.
- If the Bidder fails to perform any other obligations(s) under the Contract. In the event of the Bank terminating the contract in whole or in part, the Bank may procure, upon such terms and in such manner, as it deems appropriate, the related services, similar to those undelivered, and the Bidder shall be liable to the Bank for any excess costs for such similar services. However, the Bidder shall continue the performance of the contract to the extent not terminated.

13. **Force Majeure:** The Bidder shall not be liable for penalty or termination for default if and to the extent that the delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure. For purposes of this clause, "**Force Majeure**" means an event beyond the control of the Bidder and not involving the Bidder's fault or negligence and not foreseeable. Such events may include, but are not restricted to, wars or revolutions, fires, floods and epidemics.

- If a Force Majeure situation arises, the Bidder shall promptly notify the Bank in writing of such condition and the cause thereof. Unless otherwise directed by the Bank in writing, the Bidder shall continue to perform its obligations under the Contract as far as is reasonably practical and shall seek all reasonable alternative means of performance not prevented by the Force Majeure event.
- Similarly, Bank shall also be not liable for any delay or failure in providing required infrastructure or support to the bidder to perform its obligations under the contract where such delay or failure is the result of an event of Force Majeure. For purposes of this clause, "**Force Majeure**" means an event beyond the control of the Bank and not involving the Bank's fault or negligence and not foreseeable. Such events may include, but are not restricted to, wars or revolutions, fires, floods and epidemics.

14. **Copy Right/License Violation:** The bidder shall explicitly absolve the Bank of any responsibility/liability for use of Burglar Alarm, CCTV, Fire Alarm Systems & its components delivered by the bidder (i.e. the bidder shall absolve the bank in all cases of possible litigation/claims arising out of any copy right/license violation.) for Burglar Alarm, CCTV, Fire Alarm Systems & its components sourced either from third parties or from themselves.

15. **Responsibility for fault free operation:** The Successful Bidder, following the execution of the Contract, will assume total responsibility for the fault-free operation of Burglar Alarm, CCTV, Fire Alarm Systems & its components supplied by the bidder during the contract period.

The contract must include on-site warranty of at least two years or as offered by the OEM but not less than two years from the date of installation and replacement of components however there should not be any additional cost for the warranty period.

Authorized Signature & Stamp of the Bidder



- The bidder shall be fully responsible for the manufacturer's warranty in respect of proper design, quality and workmanship of all equipment, accessories, etc., covered by the offer.
- The bidder must warrant all equipment, accessories, spare parts etc., against any manufacturing defects during the warranty period.
- During the warranty period the bidder shall maintain the equipment and repair / replace all the defective components at the installed site at no additional charge of whatsoever nature to the Bank.
- Ensure availability of CCTV backup of minimum 180 days in all branches/offices.

16. **Indemnity:** If at the time of supplying, installing / commissioning any security items in terms of contract / order or subsequently it appears at any point of time that an infringement has occurred of any patents, trademarks or other rights claimed by any third party, then in respect of all costs, charges, expenses, losses and other damages which the Bank may suffer on account of such claim, the supplier shall indemnify the Bank and keep indemnified in that behalf.

17. **Subcontracting:** The bidder shall not without the prior written consent of Bank subcontract or permit anyone other than the prime vendor personnel to perform any of the work, services or other performance required of the vendor under this agreement.

- The Bidder's performance on the job will be constantly monitored for quality, adherence to the Safety Regulations, Labour / Statutory Regulations, Conduct / Discipline etc., while executing jobs. Any deviations from stated conditions can lead to appropriate deterrent action as deemed fit by Tamil Nadu Grama Bank.
- Tamil Nadu Grama Bank reserves the exclusive right and absolute discretion to call for tenders for any job or otherwise as deemed fit from open market, even during the validity of the rate contract period.
- Successful rate contract by Tamil Nadu Grama Bank is no guarantee of any future award of work or inclusion on a particular tender list.

18. **Dispute resolution mechanism:** In the event of any controversy or dispute regarding the interpretation of any part of this agreement or any matter connected with, arising out of, or incidental to the arrangement incorporated in this agreement, the matter shall be referred to arbitration and the award passed in such arbitration shall be binding on the parties. The arbitral proceeding shall be governed by the provisions of Arbitration and Reconciliation Act 1996 and the place of arbitration shall be Salem. Submitting to arbitration may be considered as an additional remedy and it does not preclude the parties to seek redressal/ other legal recourse.

19. **Governing Law and Jurisdiction:** This Agreement shall be governed by the laws of India and the Parties irrevocably submit to the exclusive jurisdiction of the courts of Salem.

20. **Termination for insolvency:** The Bank may at any time terminate the contract by giving written notice to the Bidder, if the Bidder becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the Bidder, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the Bank.

21. **Termination for convenience:** The Bank may terminate the contract in whole or in part, at any time for its convenience by giving **30 (Thirty) days' notice**. The notice of termination shall specify that the termination is for Bank's convenience, the extent to which the performance of the service provider/vendor under the contract is terminated, and the date upon which such termination becomes effective. Upon expiry / Termination of the Contract, Vendor shall be responsible to provide a smooth transition plan including all efforts for transfer/assignment of service contracts for uninterrupted continuation of services contemplated under this Contract.

Authorized Signature & Stamp of the Bidder



- The Bidder shall not publish or disclose to third parties in any manner, without the Banks' prior written consent, the details of any security safeguards designed, developed, or implemented by the Bidder or existing at any Bank location. The Bidder shall also ensure that all subcontractors who are involved in providing such security safeguards or part of it shall not publish or disclose in any manner, without the Banks' prior written consent, the details of any security safeguards designed, developed, or implemented by the Bidder or existing at any Bank location.
- The Bank may at any time terminate the Contract by giving written notice to the bidder, if the bidder becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the Bidder.

22. **Data Protection:** Bidder will process Bank's personal data on Bank's behalf as part of the Services, bidder will comply with the **Information Technology Act, 2000** and its subsequent amendments, and will comply with all applicable privacy and data protection provisions and applicable laws. Further, it must be ensured that due care be taken while collecting and dealing with sensitive Bank's data or information.

23. **Pre-Bid Meeting:** A pre-bid meeting is scheduled on **16th September 2025 at 14.00 hrs** at Head Office Annexe, Tamil Nadu Grama Bank, No.27/1, Thirunagar, Hasthampatti, Salem – 636 007.

24. **Price Bid:** Quotation for Annual Maintenance Contract (AMC) and Installation/Replacement of Spares/Components of Burglar Alarm System, CCTV System & Fire Alarm System already installed or to be installed in Tamil Nadu Grama Bank Branches/Offices/ATMs should be submitted in a separate sealed envelope superscribed as '**Price Bid - AMC & Installation/Replacement of spares/components of Burglar Alarm, CCTV & Fire Alarm Systems Already Installed/to be installed**'.

The price bid envelope will be opened only for bidders who qualify technically and meet all other terms and conditions.

The technical bid (Duly filled-in Tender documents with authorized signature in all the pages) should be submitted in a separate sealed envelope superscribed as '**Technical Bid – AMC & Installation/Replacement of spares/components of Burglar Alarm, CCTV & Fire Alarm Systems Already Installed/to be installed**'.

Both the Technical Bid and Price Bid envelopes should be placed together in a cover superscribed as '**Tender Document – AMC & Installation/Replacement of Spares for CCTV/BAS/FAS**' and submitted to:

The General Manager,
Tamil Nadu Grama Bank,
No. 6, Yercaud Main Road,
Hasthampatti, Salem 636007

on or before **25 September 2025, 11:00 AM.**

Authorized Signature & Stamp of the Bidder



The following list of documents are to be enclosed along with sealed tender.

SI	Subject	Enclosed (Yes/No)
1.	Certificate of Registration of company/dealership	
2.	Certificate of registration with Income Tax, GST, EPF, ESI, etc.	
3.	Details of company owned registered office in Tamil Nadu with names of employees, address, Tel no., etc., (or) Details of company owned registered office with names of employees, address, Tel no., etc. and willingness to open branch office within the allotted operational area of concerned Regional Office(s).	
4.	IT Returns and GST Return for last 3 years.	
5.	Empaneled with govt./public sector/banks/financial Institutions.	
6.	Presently running contract work order with govt./public sector/banks.	
7.	ISO/BIS/DEALER certificate.	
8.	Customer Reference (other than Tamil Nadu Grama Bank).	
9.	Documentation: - product, brochures, leaflets, manuals, warranty conditions etc.	
10.	Certificate that Authorized dealer/Firm/OEM or its sister Agency have not been blacklisted	
11.	Document(s) in support of any other information.	
12.	Bank Details (Account with Tamil Nadu Grama Bank).	
13.	EMD.	
14.	Undertaking to undertake work in Rural and far away Branches.	
15.	Self-declaration stating 'No NPA Accounts in the name of the Authorized dealer/Firm/OEM or its sister Agency.	

Note: -

- In absence of any of the information/enclosures or/ and FAKE, WRONG, FICTICIOUS, FALLACIOUS, etc. reporting, the tender is likely to be rejected.
- The bidder shall produce/provide original of any documents, required by the Bank for Verifications.

Kindly mention in your quote as **I accept your terms and conditions.**


General Manager

Authorized Signature & Stamp of the Bidder



Annexure –1

SELF DECLARATION

I/We [Name(s)] hereby declare that our Firm/Entity
M/s.....

- Does not have any bank account classified as NPA (Non-Performing Asset) in any bank as on date.
- Has not been blacklisted by any PSU (Public Sector Undertaking), PSB (Public Sector Bank), or Government Organization in the past 3 years.

Place:

Date:

Authorized Signatory with Seal



Authorized Signature & Stamp of the Bidder



Annexure –2

UNDERTACKING FOR INSTALLATION, REPAIR AND MAINTENANCE AT RURAL AND FAR AWAY AREAS

I/We.....
hereby affirm that our firm is capable of undertaking installation, repair and maintenance in rural and far away areas, wherever Bank's branches are located.

Place:

Authorized Signatory with Seal

Authorized Signature & Stamp of the Bidder



Annexure – 3

UNDERTACKING FOR SUPPORT OFFICE

I/We.....
hereby undertake that I/We shall open office / service center with at least two technical personnel within 15 days of allocation of contract in the State of Tamilnadu, particularly in the allocated area of operation (Concerned Region) for providing 24*7 post implementation support. Necessary proof for the same is to be submitted.

The physical verification of the office / service center will be done by Bank Official and if any deviation is found, I/We understand that the AMC is liable to be cancelled.

Place:

Authorised Signatory with Seal



Authorized Signature & Stamp of the Bidder



Annexure - 4

DECLARATION OF NEAR RELATIVES OF TAMIL NADU GRAMA BANK EMPLOYEES

I / We

S/O..... D/O.....

W/O.....

Residing at.....

do hereby certify that none of our relative(s) as defined in the pre-qualification notice is/are employed in Tamil Nadu Grama Bank. In case at any stage, it is found that the information given by me/us is false/incorrect, Tamil Nadu Grama Bank shall have the absolute right to take any action as deemed fit, without any prior intimation to me.

***The near relatives are members of Hindu Undivided family/husband and wife/the one related to the other in the manner as father, mother, son(s) and son's wife (daughter in laws), daughter(s) and daughter's husband (son in law), brother(s) and brother's wife, sister(s) and sister's husband (brother-in-law).

Place:

Authorised Signatory with Seal

Date:

Authorized Signature & Stamp of the Bidder



Annexure – 5

EMD

From

Date:

To
The General Manager
Tamil Nadu Grama Bank
No.6 Yercaud Road
Hasthampatti
Salem 636007

Sub.: AMC & Installation/Replacement of spares/components of Burglar Alarm, CCTV & Fire Alarm Systems already installed / to be installed in Tamil Nadu Grama Bank Branches / Offices / ATMs.

With reference to the above, AMC & Installation/Replacement of spares/components of Burglar Alarm, CCTV & Fire Alarm Systems already installed/ to be installed in Tamil Nadu Grama Bank Branches/Offices/ATMs, having examined and understood the terms and Conditions, we confirm that the offer is in conformity with the terms and conditions as mentioned in the above-cited notification and agree to all the terms and conditions of the subsequent amendments made, if any.

We understand that the Bank has the right to reject the offer in full or in part or cancel the entire process without assigning any reason whatsoever.

We furnish hereunder the details of NEFT/Demand draft remitted/Exemption claimed submitted towards Earnest Money Deposit (EMD).

Description	Amount (Rs.)	DD No. / NEFT UTR No.	Date of DD / NEFT	Name of Issuing Bank & Branch
EMD	50,000/-			

Exemption.

I/We [Name(s)] hereby claim EMD exemption for our firm
M/s.....vide.....(Authority) (Proof enclosed).

Authorized Signatory with Seal

Authorized Signature & Stamp of the Bidder



Price Bid

(Should be submitted in a separate sealed envelope superscribed as 'Price Bid - AMC & Installation/Replacement of spares/components of Burglar Alarm, CCTV & Fire Alarm Systems Already Installed/to be installed')

Quotation for AMC & Installation/Replacement of spares/components of Burglar Alarm, CCTV & Fire Alarm Systems Already Installed/to be installed in Tamil Nadu Grama Bank Branches/Offices/ATMs

Company Name:

Address:

1. AMC rate quote per branch per quarter is as follows.

S.No.	AMC details	Amount in Rupees (In. Rs.)	GST applicable (In. Rs.)	Total amount (In. Rs.)
a).	AMC charges for Burglar Alarm System			
b).	AMC charges for CCTV system			
c).	AMC charges for Fire Alarm System			

2. 'On Call' rate quote per branch

S.No.	On Call Visit	Amount in Rupees (In. Rs.)	GST applicable (In. Rs.)	Total amount (In. Rs.)
a).	Quote for 'On call visit' for repairs/replacement for first visit only (Once technician visited for 'On call visit -repairs/replacement', at least that repairs/replacement should be under warranty period of next one month period)			

3. As per the description of spares mentioned vide PED/SS/143//2025-26 dated 09 Sep 2025 for installation/replacement of spares, item wise/ brand wise/system wise rate quotes is as follows;

SNo.	Spare	Spares for mention System (BAS/CCTV/FAS)	Make/Brand	Warranty Period	Rate per quantity without of GST (In. Rs.)	GST as applicable (In %)	Rate per quantity inclusive of GST (In Rupees)

Authorized Signature & Stamp of the Bidder



4. NVR Based CCTV

Sl. No.	CCTV Component	Make/ Model	Rate per quantity (Rs)	GST (Rs)	Total Amount (Rs)
1	16 - Ch NVR with Minimum 2 Sata				
2	Surveillance HDD (6 TB)				
3	Surveillance HDD (8 TB)				
4	Surveillance HDD (10 TB)				
5	Surveillance HDD (12 TB)				
6	2 MP IR Dome IP Camera with Night Vision				
7	2 MP IR Bullet IP Camera with Night Vision				
8	2 MP Peripheral Camera with Night Vision				
9	One Standalone Vandal Resistant Camera (2MP) with 64 GB memory card				
10	22" LED Display Monitors along with wall mounting (1920x 1080 pixels full HD)				
11	Unmanaged PoE, 1 100M uplink port, 250m Transmission, 6KV Surge Protection, 58W				
12	Monitor 21"				
13	16-Port 10/100/1000M PoE Switch with 2 uplinks				
14	Cat-6 STP Unarmoured Cable (Mtr) BIS certified				
15	25 MM PVC Conduit				
16	Lockable 4U Rack Wall Mount for housing 16 Channel NVR & POE switch				
17	Lockable 6U Rack Wall Mount for housing 16 Channel NVR & POE switch				
18	Power Distribution Unit				
19	Cordless Mouse				
20	HDMI Cable, 5 Mtr				
21	VGA Cable, 5 Mtr				
22	CAT 6 STP RJ45 Shielded Modular Plug				
23	3 Core 2.5 Sq mm unarmoured Cable (Mtr)				
24	IP Rated PVC Junction Box for CCTV Cameras 4x4 Inches Square Softbox				
25	Cat 6 Patch Chord, 1 Mtr				
26	Face Plate with I/O module in PVC Back Box				
27	RJ 45 to HDMI Converter				
28	RJ 45 to VGA Converter				
29	Round PVC pipe/mtr				
30	PVC square rectangular pipe/mtr				
	Add/ mention any other item(s) if required				
	Warranty Period (in Years)				

Place:

Date:

Authorized Signatory with Seal

Authorized Signature & Stamp of the Bidder

